

Nashville, TN | Penang, Malaysia | Aalter, Belgium | Manchester, NH | Shanghai, China

RE: COVID-19 GLOBAL OPERATIONS UPDATE

As a globally integrated supplier of high technology cleaning materials and solutions, KYZEN has been closely monitoring public reports regarding Covid-19 from around the world since the earliest days of the outbreak.

While KYZEN continues to counsel great care, we can report that each of our staff and their families are virus free. Due in no small part to demonstrated diligence, each of our facilities around the world continue to operate and support our local customers and distribution partners. Of course, we live in a very integrated world, which includes our supply chain partners. Here too, KYZEN continues to exercise and advise great care, but currently we see no impacts on our ability to source the raw materials we require on a global basis to meet the needs of our customers.

KYZEN is a manufacturer and not a shipping or logistics company. Currently, the logistics channels routinely used by our partners and customers to deliver KYZEN products from our facilities to their own, are functioning. However, these logistic providers are themselves subject to both national and local government regulations that of late have experienced significant changes on very short notice. KYZEN continues to monitor the ability of the logistics industry to meet the needs of our customers.

Forward visibility is limited due to the fluid nature Covid-19 presents to the global community. Updates will be provided should circumstances materially change.

Thank you for your continued interest in and support of KYZEN.

Sincerely,

The KYZEN Management Team

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